

The Montreal Children's Hospital **RESOURCE GUIDE 2015**



Hôpital de Montréal
pour enfants
Centre universitaire
de santé McGill



Montreal Children's
Hospital
McGill University
Health Centre

A new home for the Montreal
Children's Hospital
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MCH Complex Care Services:
Pioneers in bringing health
care home
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Contactez 514-412-4307 ou info@hopitalpourenfants.com

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A new home for the Montreal Children's Hospital

On May 24, 2015, the Montreal Children's Hospital moves to the new site of the McGill University Health Centre (MUHC). The new MUHC is one of the most innovative academic health centres in North America, which will integrate health care, research, teaching and technology on a whole new level. With custom-built facilities, state-of-the-art equipment, and nurturing healing environments, the new MUHC will lead innovation for generations to come.

The new MUHC complex is located at the intersection of the Decarie Expressway and Autoroute 20, only four kilometres from downtown Montreal. The new site will include the Montreal Children's Hospital, as well as the

Royal Victoria Hospital, the Montreal Chest Institute, a new Cancer Centre and the Research Institute of the MUHC. It will be the only hospital in Quebec to unite adult and pediatric specialties under one roof, which will provide new opportunities for healthcare professionals to collaborate on care, research, and teaching. As well, pediatric patients making the transition to adult care when they turn 18 will do so in an environment that is comforting and familiar.

Two other hospital centres are also part of the MUHC: the Montreal General Hospital in the downtown core and the Lachine Hospital located west of downtown.

The Montreal Children's Hospital of the McGill University Health Centre moves to its new location on May 24, 2015

2300 Tupper St.,
Montreal, Quebec H3H 1P3
 Atwater



1001 Decarie Blvd.,
Montreal, Quebec H4A 3J1
 Vendome  Vendome





New facilities, new design, new approach to quality care

Multidisciplinary care is a hallmark of the Montreal Children's Hospital and the new site will create even more opportunities for our healthcare professionals to work together for more efficient patient care. Some of the improvements which patients and families can look forward to include:

- 154 single-patient rooms that allow staff to bring medical equipment directly to the bedside and reduce the need to transport patients within the hospital for tests. Nursing stations are centrally located and smaller workstations with glass partitions are located throughout the floor between every two patient rooms.
- Six state-of-the-art operating rooms, all of which are equipped with telehealth technology. The unit is readily accessible from the ER, Neonatal and Pediatric Intensive Care Units, and Medical Imaging.
- Nine ambulatory zones to accommodate children being seen on an outpatient basis.

- An Emergency Department (ED) and trauma centre that is twice the size of our current facility, and designed for more efficient work flow, greater privacy, and greater visibility of patients by staff.
- An expanded Neonatal Intensive Care Unit located directly beside the Royal Victoria Hospital pavilion birthing centre.

Support and resources for families

The new hospital has been designed to provide welcoming spaces that promote healing and well-being for our patients and their families. Visitors will enjoy the brightly-lit atrium at the south entrance to the hospital as well as facilities such as the Family Resource Centre located near the ambulatory clinics.

In addition to the healthcare services available to patients, the MCH will continue to offer services to help families manage their child's treatment including Social Services, Spiritual Care, Child Life, and language and cultural interpreters. Information on all these services is available on the Children's website.

 facebook.com/lechildren

 twitter.com/HopitalChildren

 thechildren.com

 514-412-4400



New pediatric outpatient clinic

Many of the hospital's patients with non-complex conditions and needs will now be followed in a new pediatric outpatient facility near the Montreal Children's Hospital at the Glen site. The clinic is scheduled to open in summer 2015 and will be located within steps of the Vendome intermodal station.

The majority of pediatricians working at the new outpatient clinic will be from the Montreal Children's Hospital so patients seen on a regular basis will have a seamless transition to the new facility and can easily access the new hospital when more specialized care is required.

One of the patient and family waiting areas at the new Montreal Children's Hospital at the Glen site. The area is equipped with child-friendly furniture and play kiosks, a wall of windows to bring in natural light, and an adjoining terrace to enjoy in the summer months.



The Children's is
MOVING
TO THE GLEN

..... MAY 24



thechildren.com/move

Hôpital de Montréal
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Centre universitaire
de santé McGill



Montreal Children's
Hospital
McGill University
Health Centre

MCH Complex Care Services:

Multidisciplinary team ensures children with complex needs thrive at home

Parents who care for children with special medical needs know first-hand the immense challenges that it can bring, whether it's managing their child's many appointments with physicians and therapists to the day-to-day realities of caring for their child at home. For a growing number of families, the group of professionals in Complex Care Service (CCS) at the Montreal Children's Hospital (MCH) helps ease the transition from hospital to home and supports them as they learn to be advocates for their children and take a key role in their care.



Dr. Hema Patel

Eugénie is one of those patients. She was born with Congenital Central Hypoventilation Syndrome (CCHS), a condition which requires her to use a ventilator to help her breathe. Right after Eugénie was born, she was transferred to the MCH Neonatal Intensive Care Unit (NICU), where she underwent tests that confirmed her diagnosis of CCHS. When she was only two months old, she had a procedure to insert a tracheostomy which then allowed her to breathe with a portable ventilator. She also had a gastrostomy to help feed her.

While Eugénie was still in the NICU, staff from Complex Care Service evaluated her for admission into their program. The process involved working with Eugénie's parents, as well as advocating for and helping organize the healthcare services within the family's community to ensure a secure and safe transition to home.

At the age of seven-and-a-half months, Eugénie went home for the first time. Two weeks later her gastrostomy was removed. "Eugénie can eat and drink regularly now," says her mother Anouk, "and except for a slight speech delay due to her tracheostomy she has no signs of developmental delays." Eugénie comes to the MCH for follow-up appointments on a monthly basis where she sees Dr. Annie Sbrocchi, nurse clinician Sylvie Canizares and any number of staff from the department. In between time, respiratory therapists and other healthcare professionals from the CLSC see Eugénie in her home.

Pioneers in bringing health care home

The Complex Care Service at the Montreal Children's Hospital is unique in Canada and one of the oldest programs of its kind in North America. It got its start 50 years ago, when a small group of professionals at the MCH began promoting the idea that children with complex needs could be cared for at home by their parents, with the support of health care professionals.

Their philosophy stemmed from a belief that very lengthy hospital stays—common at the time for children with complex health problems—were detrimental to the child, and that providing comprehensive and coordinated services for parents willing to care for their child at home could result in better outcomes. In those early days, the team treated patients with rheumatological, neuromuscular, and hematological disorders. There was little in the way of community services at the time, and the MCH team worked hard to increase the availability of these services.

Over time, advances in medical care and technology meant that many children with complex conditions, including extremely premature babies, were also living longer. The need for these services continues to increase as more children with complex conditions survive and thrive longer.

The Complex Care Service mission is to provide safe, effective and family-centered care to children with complex medical needs in their own home environment. Dr. Hema Patel is the director of CCS, and she leads an interdisciplinary team of more than 20 professionals including nurses, clinical nurse specialists, pediatricians, an occupational therapist, physiotherapist, psychologist, social worker, child life specialist and administrative staff.

Their goals are to improve the quality of life of children with complex medical conditions by maintaining and encouraging a child's and family's independence, minimizing the impact of intensive home care on them, and encouraging every child's growth and development. "We also aim to reduce unscheduled hospitalizations and emergency visits for these children, and coordinate the child's and family's needs with home, community, and hospital services as effectively as possible," says Dr. Patel.

CCS helps families whose children have one or more of a wide range of medical conditions. The service has 10 programs to help organize services according to a child's primary diagnosis:

- Cardiac transplantation
- Home total parenteral nutrition
- Bronchopulmonary dysplasia
- Neuromuscular disorders
- Immune deficiency
- Tracheostomy and home ventilation
- Long-term intravenous therapy
- Thalassemia
- Coagulation disorders
- A "multiplex" program for children with more general complex health care needs

The CCS team members conduct home visits when a child is admitted to the program and provide ongoing assessment to each child at regularly scheduled clinic appointments. They also coordinate many aspects of the child's care within the community and act as liaison with schools, rehabilitation services and CLSCs. Dr. Patel says the province-wide collaborations they've developed are essential to providing services to all their patients.

Eugénie, shown here with her mother Anouk (l.) and nurse Sylvie Canizares (r.) is followed in the MCH's Complex Care Service.





The Complex Care Service nursing team, back row: Annabelle Giroux, Annie Chaput, Sylvie Canizares, Isabelle St-Sauveur, and Eloisa Binder. Front row: Tania Lafleche, Nadia Eldaoud, Geraldine Schaack, Catherine Sabourin, Clelia Coccia, and Nathalie Aubin.

“Each of the 10 programs has a designated nurse case manager who manages each child’s care and acts as the link between the family and the hospital,” says Nathalie Aubin, Assistant Nurse Manager of CCS. “There is also a designated primary physician in each program, and each child is evaluated and followed by our other interdisciplinary team members as needed. To a greater or lesser extent, we all know every child and family who is seen by our service.”

The CCS also offers an urgent care clinic from Monday to Friday for children with acute issues. The care provided, such as IV antibiotics or rehydration, often helps patients avoid hospital admissions or trips to Emergency. CCS also provides a 24-7 on-call service (nurse and physician) for their patients. Parents frequently refer to the on-call service as a “lifeline” since they can get advice and instructions at any time of day from a CCS team member who knows their child well.

Innovation has been an important part of the CCS philosophy for decades. Among other things, they introduced the use of home infusion therapy for young people with hemophilia in the 1970s; the first home ventilation program in Quebec in the 1980s; and the first outpatient IV program for young children with urinary tract infections in 2002.

The Complex Care child: evaluating fragility, complexity and technological dependence

Determining which children can benefit from being admitted to CCS is a multi-step process that must be tailored to the needs of each child. “A child who, for example, has multiple medical issues, requires close monitoring or has “predictable” unpredictability in day-to-day care is the type of child that is frequently referred to our service,” says Dr. Patel. “These children, who have spent weeks or months in hospital, make up a significant portion of the children we evaluate for the program.”

There are three key factors—fragility, complexity and technological dependence—that the CCS team members use to evaluate patients referred to their program. Although each child’s case is unique, what the children share in common is that they can be cared for at home by their families. Whether



Eugénie and her mother Anouk visit the MCH Complex Care Service for a check-up.

New website provides resources for families with complex care needs

Healthcare professionals from Quebec's four pediatric teaching hospitals—the CHU de Québec, CHU de Sherbrooke, CHU Sainte-Justine and the Montreal Children's Hospital—have joined forces with a number of families whose children have complex care needs to develop a new website to provide educational material and resources to assist these families. Supported by funds from Opération Enfant Soleil, the website is scheduled to launch in spring 2015 with the aim of helping families benefit from improved quality of life and safety when providing care at home.

it's equipment and technology such as feeding pumps, intravenous tubes for nutrition, suction machines, supplemental oxygen, or tracheostomies and ventilators, most parents can learn how to operate these at home. "We believe that parents know their children best," says Dr. Patel, "and in many ways, we are there to support and empower parents to be the main caregiver for their child and become very skilled at administering medications and procedures that ensure their children's optimal health."

Expanding knowledge and networks

In 2006, the MCH Complex Care Service was awarded the first Rotman Award for Pediatric Home Care Innovation, which brought national recognition to their work. The award recognized the program as a model of best practice from which other pediatric institutions could learn. Many pediatric hospitals in Canada have consulted with CCS to create similar programs in their own institutions.

CCS is also taking steps to share their knowledge and experience further: Dr. Sbrocchi is leading the development of a Complex Care Core Curriculum, which will be a national standardized resource for postgraduate pediatric training programs, and the Complex Care Clinical Fellowship, the first of its kind in Canada. Dr. Patel also chaired the inaugural meeting of the Canadian Complex Care Collaboration, held at the 2014 Canadian Paediatric Society (CPS) annual

meeting. CCS is also playing an important role in developing complex care as a subsection within the CPS.

Within Quebec, CCS has started to work closely with other partners in pediatric health such as the Centre hospitalier universitaire Ste-Justine, Centre hospitalier universitaire Sherbrooke, Centre hospitalier universitaire Laval, and the Ordre des infirmières et infirmiers du Québec, to standardize pediatric home care practices and initiate a pilot project before launching the practices provincially.

Complex Care Service at the MCH expects a steady increase in the number of children they will treat in the coming years. "With ongoing improvements in both technology and the delivery of healthcare, more and more children with complicated care needs will be able to make the transition from hospital to home," says Dr. Patel. "We're very happy to be part of this promising future."

Referring a patient to COMPLEX CARE SERVICE

Many patients in Complex Care Service are referred from within the MCH, but physicians from across Quebec can also refer patients to the service. The process involves sending a:

- Consultation form indicating the reason for referral
- Completed *Physician Referral Form* (available upon request from CCS)
- Medical summary, if possible

Send these forms by fax to **514-412-4424**. CCS will then contact the family to complete the Family Referral Form for additional information, after which their child will be assigned a priority according to the needs identified. CCS sends a letter to the referring physician with either an appointment date, an estimated wait time until the patient can be seen or an explanation of why the patient is not suitable for assessment by the service.

How to refer patients

The Montreal Children's Hospital is here to help you obtain the best, most rapid and comprehensive care possible for your pediatric patients. The hospital accepts transfers of patients up to 18 years of age requiring tertiary and quaternary pediatric medical, surgical or psychiatric care, neonatal or pediatric intensive care, expert evaluation and investigation, and/or complex pediatric health care services.

CONSULTATION OR TRANSFER, 24 HOURS/DAY, 7 DAYS/WEEK:

GENERAL PEDIATRICS PEDIATRIC SURGERY PSYCHIATRY PEDIATRIC SUBSPECIALTIES	514-412-4242
PEDIATRIC EMERGENCY DEPARTMENT	514-412-4499 Fax: 514-412-4399
NEONATAL INTENSIVE CARE	514-934-4425 Toll-free: 1-888-590-1617
PEDIATRIC INTENSIVE CARE	514-412-4238

INFORMATION TO SEND WITH YOUR PATIENTS

- Referring physician's name, address, telephone and fax number
 - Clearly indicate in block letters the reason for referral along with the patient's name and contact information.
- Children must have an MCH hospital card (which can be issued at the first visit), a Medicare card or details of a health insurance plan, immunization record and any letter or information from the referring physician.

NORTHERN AND NATIVE CHILD HEALTH PROGRAM	514-412-4349
To speak with the northern pediatrician for your community (Monday to Friday from 8:00 a.m. to 5:00 p.m.). For urgent assessment or consultations, see information above.	

DIAGNOSTIC TESTING	514-412-4431
Patients requiring diagnostic tests (blood or urine test rather than a medical consultation) should make an appointment by calling the Pediatric Test Centre (PTC). For information on X-ray, Ultrasound, etc., see section on Medical Imaging (page 18).	

ACCESS TO MEDICAL RECORDS	514-412-4408
Medical Records Department The Montreal Children's Hospital Office hours: Monday to Friday from 8:00 a.m. to 3:00 p.m. The department requires a parent or guardian (if the patient is under 14 years) or the patient (if over 14 years) to send a written request by mail or by fax.	Fax: 514-412-4240
For more information and to download an authorization form, visit thechildren.com/records	

Discover the Children's website



Comprehensive listings for all patient services

If you have questions about any of the services at the Montreal Children's Hospital, then look no further than our website at www.thechildren.com. The site has an extensive Departments and Staff section which provides information on phone and fax numbers, lists of team members, and treatments and services provided.

In this year's edition of the Guide, our Departments and Services listings—starting on page 14—include simplified web addresses for almost every specialty at the Montreal Children's Hospital.

Contact info
Main number, fax number and location within the hospital

Refer a patient
Referrals
Information on referring your patients

Our team
A list of physicians, nursing staff, and other healthcare professionals who make up the team

Programs and services
Detailed information on the treatments and services the department provides

The website also has a complete directory of hospital staff for easy reference.

Departments, services

Acute Pain Service

514-412-4400, ext. 22630, 22021

514-412-4341 (fax)

514-412-4400, ext. 22465

(for immediate consultation)

www.thechildren.com/acutepainservice

Adolescent Medicine

514-412-4481

514-412-4319 (fax)

514-412-4242 (for immediate consultation, ask
for the Adolescent Medicine physician on call)

www.thechildren.com/adolescent

Allergy and Immunology

514-412-4040 (clinic appointment)

514-412-4288 (appointments fax)

514-412-4470 (medical secretary and patient
correspondence)

514-412-4390 (department fax)

www.thechildren.com/allergy

Anesthesia

514-412-4400, ext. 22463

514-412-4341 (fax)

www.thechildren.com/anesthesia

Asthma Centre

514-412-4040 (clinic appointment)

514-412-4400, ext. 23172 (asthma education /
nursing support)

514-412-4400, ext. 22338 (office)

514-412-4255 (fax)

www.thechildren.com/asthma

Attention Deficit Hyperactivity Disorder (ADHD) Program

514-412-4244

www.thechildren.com/ADHD

Audiology

514-412-4454

514-412-4367 (fax)

www.thechildren.com/audiology

Autism Spectrum Disorders Program

514-412-4400, ext. 23099

www.thechildren.com/autism

Biochemistry

514-412-4400, ext. 22347

514-412-4348 (fax)

www.thechildren.com/biochemistry

Cardiology

514-412-4423 (weekdays)

514-412-4273 (fax)

514-412-4242 (for an emergency, ask for the
pediatric cardiologist on call)

www.thechildren.com/cardiology

Cardiovascular Surgery

514-412-4400, ext. 22394 (weekdays)

514-412-4330 (fax)

514-412-4242 (for an emergency, ask for the
pediatric cardiologist on call)

www.thechildren.com/cardiovascularsurgery

and programs

Central Laboratory

514-412-4400, ext. 22347

514-412-4348 (fax)

www.thechildren.com/centrallaboratory

Child Development Program

514-412-4314 (office)

514-412-4280 (fax)

www.thechildren.com/childdevelopment

Child Life Services

514-412-4400, ext. 22570

www.thechildren.com/childlife

Child Protection Program

514-412-4400, ext. 22508

514-939-4043 (fax)

514-412-4242 (for immediate consultation,
ask for the physician or social worker on call)

www.thechildren.com/childprotection

Chronic Pain Management Clinic

514-412-4448

www.thechildren.com/painmanagement

Cleft Palate

514-412-4400, ext. 22517 / 23685

514-412-4341 (fax)

www.thechildren.com/cleftpalate

Clinical Ethics

514-412-4400, ext. 23200

www.thechildren.com/clinicaethics

Clinical Nutrition

514-412-4400, ext. 22529

514-412-4250 (fax)

www.thechildren.com/clinicalnutrition



Departments, services



Complex Care Service (CCS)

514-412-4420

514-412-4424 (fax)

514-412-4430 (Clinical Investigation Unit)

514-412-4400, ext. 53333 (for immediate consultation outside regular hours, ask for Complex Care Service)

www.thechildren.com/complexcare

Craniofacial Surgery Program

514-412-4400, ext. 22517

514-412-4340 (fax)

www.thechildren.com/craniofacial

Critical Care Medicine

514-412-4238 (PICU) (24 hours / 7 days)

514-412-4400, ext. 22696 (office)

514-412-4205 (fax)

www.thechildren.com/PICU

Cytogenetics

514-412-4432

514-412-4385 (fax)

514-412-4242 (for emergency consultation)

Dentistry

514-412-4479

514-412-4369 (fax)

514-406-2009 (pager for after-hours emergencies)

www.thechildren.com/dentistry

Dermatology

514-412-4040 (clinic appointment)

514-412-4310 (office)

514-412-4202 (fax)

www.thechildren.com/dermatology

and programs

Developmental and Behavioral Pediatric Services (DBPS) Central Intake Office

514-412-4496 (phone)

514-412-4398 (fax)

www.thechildren.com/DBPS

Eating Disorders Clinic

514-412-4481

514-412-4319 (fax)

514-412-4242 (for immediate consultation, ask for the Adolescent Medicine physician on call)

www.thechildren.com/eatingdisorders

Emergency

514-412-4499

514-412-4399 (fax)

www.thechildren.com/emergency

Endocrinology

514-412-4400, ext. 22482

514-412-4216 (fax)

514-412-4436 (Diabetes)

514-412-4264 (Diabetes fax)

514-412-4400, ext. 23084 (Pediatric Insulin Pump Centre)

514-412-4242 (for immediate consultation, ask for the endocrinologist on call)

www.thechildren.com/endocrinology

www.thechildren.com/insulinpump

Esophageal Atresia / Tracheo-esophageal Fistula (EA/TEF) Clinic

514-412-4400, ext. 23435

514-412-4474 (for immediate consultation)

www.thechildren.com/atresia

Foetal Diagnosis and Treatment Group

514-412-4432

514-412-4385 (fax)

www.thechildren.com/fetaldiagnosis

Gastroenterology and Nutrition

514-412-4474

514-412-4392 (fax)

514-412-4242 (for immediate consultation, page the gastroenterologist on call)

www.thechildren.com/gastroenterology

General Pediatrics, Division of

514-412-4400, ext. 23096

514-412-4271 (fax)

514-412-4242 (Pediatric Medical Consultation Service for immediate consultation)



Departments, services



Gynecology Program

514-412-4481

514-412-4319 (fax)

514-412-4242 (for immediate consultation,
ask for the gynecologist on call)

www.thechildren.com/gynecology

Hematology-Oncology

514-412-4434 (appointments – Day Treatment
Centre, 8:30 a.m. to 4:30 p.m.)

514-412-4301 (fax)

514-412-4445 (referral/consultation)

www.thechildren.com/oncologydaycentre

Infectious Diseases

514-412-4485

514-412-4494 (fax)

514-412-4242 (for immediate consultation,
ask for the Infectious Disease physician on call)

www.thechildren.com/infectiousdiseases

Medical Day Hospital (MDH)

514-412-4400, ext. 22302

www.thechildren.com/dayhospital

Medical Genetics

General number: 514-412-4427

514-412-4296 (fax)

514-412-4242 (for immediate consultation,
ask for the medical geneticist on call)

www.thechildren.com/genetics

Medical Imaging

514-412-4450

514-412-4400, ext. 22273 (nights, weekends,
and statutory holidays)

514-412-4347 (fax)

www.thechildren.com/imaging

and programs

Medical Inpatient Units

Unit 6C1: 514-412-4400, ext. 22105

Unit 6C2: 514-412-4400, ext. 22414

514-412-4476 (fax)

www.thechildren.com/medicalunit

Microbiology

514-412-4313

514-412-4354 (fax)

www.thechildren.com/microbiology

Multicultural Clinic

514-412-4040 (clinic appointment)

514-412-4255 (fax)

www.thechildren.com/multicultural

Neonatology

514-412-4452

514-412-4356 (fax)

For consultation or transfer, call 514-934-4425 or
1-888-590-1617 to reach the neonatologist on call.

www.thechildren.com/NICU

www.thechildren.com/neonatalclinic

www.thechildren.com/neonataltransport

Nephrology

514-412-4461 (appointments)

514-412-4242 (for an urgent consultation, ask for
the nephrologist on call)

514-412-4359 (fax)

www.thechildren.com/nephrology

Network and Partnerships Program

514-412-4442

514-412-4362 (fax)

www.thechildren.com/outreach

Neurology

514-412-4446 (appointments)

514-412-4466 (administration)

514-412-4373 (fax)

514-412-4242 (for immediate consultation)

www.thechildren.com/neurology

Neurophysiology

514-412-4471

514-412-4225 (fax)

www.thechildren.com/neurophysiology

Neurosurgery

514-412-4492 (new referral)

514-412-4040 (follow-up appointment)

514-412-4400, ext. 25224 (office)

514-412-4368 (fax)

514-412-4242 (for immediate consultation)

www.thechildren.com/neurosurgery



Departments, services

Northern and Native Child Health Program

514-412-4349 (office)

514-412-4249 (fax)

www.thechildren.com/northernhealth

Nursing

514-412-4400, ext. 22225 (Administration)

514-412-4400, ext. 22556 or 22909 (Research)

514-412-4355 (fax)

www.thechildren.com/nursing

Occupational Therapy

514-412-4426

514-412-4398 (fax)

www.thechildren.com/occupationaltherapy

Ophthalmology

514-412-4480 (appointments)

514-412-4400, ext. 22530 / 24486 (office)

514-412-4443 (fax)

514-412-4242 (for immediate consultation)

www.thechildren.com/ophthalmology

Orthopedic Surgery

514-412-4040 (clinic appointment)

514-412-4464

514-412-4353 (fax)

www.thechildren.com/orthopedicsurgery

Otolaryngology – Head and Neck Surgery

514-412-4304

514-412-4342 (fax)

www.thechildren.com/ENT

www.thechildren.com/airway

www.thechildren.com/otology

www.thechildren.com/dysphagia

Palliative Care Program

514-412-4370

514-412-4355 (fax)

514-412-4242 (for immediate consultation)

www.thechildren.com/palliativecare

Pathology

514-412-4495

514-412-4258 (fax)

514-412-4242 (for an emergency, ask for the pathologist on call)

www.thechildren.com/pathology



and programs



Pediatric Consultation Centre (PCC)

514-412-4040 (clinic appointment)

514-412-4400, ext. 22338 (office)

514-412-4255 (fax)

www.thechildren.com/PCC

Plastic Surgery

514-412-4040 (clinic appointment)

514-412-4309 (office)

514-412-4288 (fax)

www.thechildren.com/plasticsurgery

Pediatric Feeding Program

514-412-4400, ext. 22334

514 412-4280 (fax)

www.thechildren.com/feedingprogram

Psychiatry

514-412-4449

514-412-4337 (fax)

www.thechildren.com/psychiatry

Pharmacy

514-412-4400, ext. 22215

514-412-4361 (fax)

www.thechildren.com/pharmacy

Psychology

514-412-4400, ext. 23295 (intake coordinator)

514-412-4337 (fax)

www.thechildren.com/psychology

Physiotherapy

514-412-4407

514-412-4398 (fax)

www.thechildren.com/physiotherapy

Respiratory Medicine

514-412-4444

514-412-4364 (fax)

www.thechildren.com/respiratorymedicine

Departments, services



Respiratory Therapy

514-412-4400, ext. 22988

514-406-1686 (pager)

www.thechildren.com/respiratorytherapy

Rheumatology

514-412-4400, ext. 22621

514-412-4365 (fax)

www.thechildren.com/rheumatology

Sexual Abuse Clinic

514-412-4481

514-412-4319 (fax)

514-412-4242 (for immediate consultation, ask for the Adolescent Medicine physician on call)

www.thechildren.com/sexualabuse

Social Services

514-412-4455

514-939-4043 (fax)

www.thechildren.com/socialservice

Sociocultural Consultation and Interpretation Services (SCIS)

514-412-4400, ext. 22351

514-412-4477 (fax)

www.thechildren.com/SCIS

Speech and Language Pathology

514-412-4491

514-939-4043 (fax)

www.thechildren.com/speech

Spina Bifida Service

514-412-4400, ext. 22543 (office)

514-412-4477 (fax: attention Spina Bifida Service)

www.thechildren.com/spinabifida

Spiritual Care

514-412-4400, ext. 23109

www.thechildren.com/spiritualcare

and programs

Surgery (Pediatric General Surgery)

514-412-4040 (clinic appointment)

514-412-4289 (fax)

514-412-4242 (To discuss or transfer a patient, ask for the staff surgeon on call)

www.thechildren.com/generalsurgery

Surgical Day Centre (SDC)

514-412-4400, ext. 23535 (Surgical Day Centre)

514-412-4312 (Preoperative Assessment Clinic)

514-412-4285 (fax)

www.thechildren.com/SDC

www.thechildren.com/preoperative

Surgical Inpatient Unit

Unit 7C1: 514-412-4400, ext. 22433

514-412-4267 (fax)

www.thechildren.com/surgicalunit

Telehealth

514-412-4294 / 514-412-4362

Toll-free: 1-877-536-3202

E-mail: visio-cusm@muhc.mcgill.ca

www.thechildren.com/telehealth

Test Centre

514-412-4431

514-412-4400, ext. 23265 for immediate consultation

www.thechildren.com/testcentre

Toxicology

514-412-4433 (appointments by referral)

514-412-4399 (fax)

811 Quebec Poison Centre (for emergencies)

514-412-4242 (outside regular hours, ask to speak to the toxicologist on call)

www.thechildren.com/toxicology

Trauma

514-412-4400, ext. 23310 (General Information / MTBI Program / Concussion Clinic)

514-412-4254 (fax)

514-412-4499, Emergency Department (patient transfers and urgent cases)

514-412-4399 (fax)

www.thechildren.com/trauma

Urology

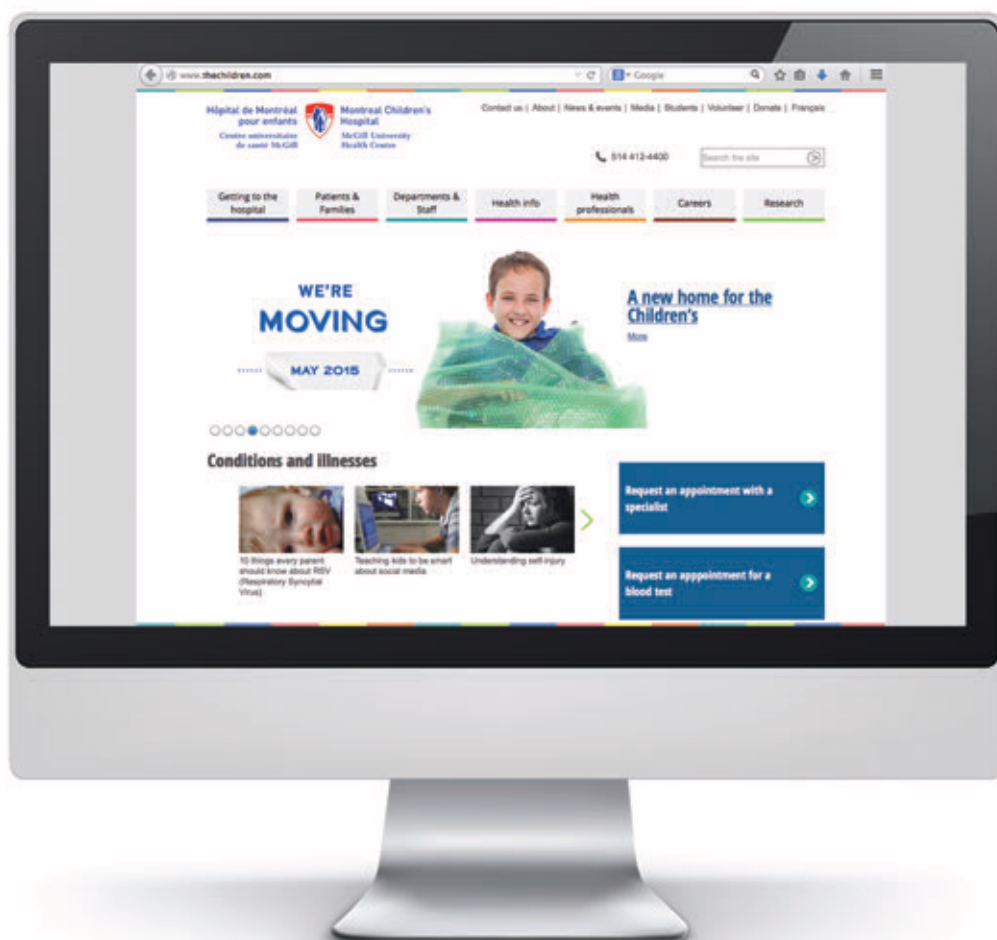
514-412-4040 (clinic appointment)

514-412-4316 (office)

514-412-4384 (fax)

www.thechildren.com/urology





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