# Index

The Montreal Children's Hospital moves to its new home .................................. 4
Complex Care Service: Ensuring children with complex needs thrive at home ........ 8
How to refer patients to the MCH ................................................................. 10
Finding the info you need on the MCH website ............................................. 11

Departments, services and programs:

<table>
<thead>
<tr>
<th>Department</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>Acute Pain Service</td>
<td>14</td>
</tr>
<tr>
<td>Adolescent Medicine</td>
<td>14</td>
</tr>
<tr>
<td>Allergy and Immunology</td>
<td>14</td>
</tr>
<tr>
<td>Anesthesia</td>
<td>14</td>
</tr>
<tr>
<td>Asthma Centre</td>
<td>14</td>
</tr>
<tr>
<td>Atresia</td>
<td>17</td>
</tr>
<tr>
<td>Attention Deficit Hyperactivity Disorder (ADHD) Program</td>
<td>14</td>
</tr>
<tr>
<td>Audiology</td>
<td>14</td>
</tr>
<tr>
<td>Autism Spectrum Disorders Program</td>
<td>14</td>
</tr>
<tr>
<td>Biochemistry</td>
<td>14</td>
</tr>
<tr>
<td>Cardiology</td>
<td>14</td>
</tr>
<tr>
<td>Cardiovascular Surgery</td>
<td>14</td>
</tr>
<tr>
<td>Central Laboratory</td>
<td>15</td>
</tr>
<tr>
<td>Child Development Program</td>
<td>15</td>
</tr>
<tr>
<td>Child Life Services</td>
<td>15</td>
</tr>
<tr>
<td>Child Protection Program</td>
<td>15</td>
</tr>
<tr>
<td>Chronic Pain Service</td>
<td>15</td>
</tr>
<tr>
<td>Cleft Palate</td>
<td>15</td>
</tr>
<tr>
<td>Clinical Ethics</td>
<td>15</td>
</tr>
<tr>
<td>Clinical Investigation Unit (CIU)</td>
<td>16</td>
</tr>
<tr>
<td>Clinical Nutrition</td>
<td>15</td>
</tr>
<tr>
<td>Consultation Centre (PCC)</td>
<td>21</td>
</tr>
<tr>
<td>Complex Care Service</td>
<td>16</td>
</tr>
<tr>
<td>Craniofacial Surgery</td>
<td>16</td>
</tr>
<tr>
<td>Critical Care Medicine</td>
<td>16</td>
</tr>
<tr>
<td>Cytogenetics</td>
<td>16</td>
</tr>
<tr>
<td>Dentistry</td>
<td>16</td>
</tr>
<tr>
<td>Dermatology</td>
<td>16</td>
</tr>
<tr>
<td>Developmental and Behavioral Pediatric Services (DBPS)</td>
<td>17</td>
</tr>
<tr>
<td>Diabetes - Pediatric Insulin Pump Centre</td>
<td>17</td>
</tr>
<tr>
<td>Eating Disorders Clinic</td>
<td>17</td>
</tr>
<tr>
<td>Emergency</td>
<td>17</td>
</tr>
<tr>
<td>Endocrinology</td>
<td>17</td>
</tr>
<tr>
<td>Feeding Program</td>
<td>21</td>
</tr>
<tr>
<td>Esophageal Atresia / Tracheo-esophageal Fistula (EA/TEF)</td>
<td>17</td>
</tr>
<tr>
<td>Foetal Diagnosis and Treatment Group</td>
<td>17</td>
</tr>
<tr>
<td>Gastroenterology and Nutrition</td>
<td>17</td>
</tr>
<tr>
<td>General Pediatrics (Division of)</td>
<td>17</td>
</tr>
<tr>
<td>Genetics, Medical</td>
<td>18</td>
</tr>
<tr>
<td>Gynecology Program</td>
<td>18</td>
</tr>
<tr>
<td>Hematology/Oncology</td>
<td>18</td>
</tr>
</tbody>
</table>

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2 | The Montreal Children’s Hospital
A new home for the Montreal Children’s Hospital

On May 24, 2015, the Montreal Children’s Hospital moves to the new site of the McGill University Health Centre (MUHC). The new MUHC is one of the most innovative academic health centres in North America, which will integrate health care, research, teaching and technology on a whole new level. With custom-built facilities, state-of-the-art equipment, and nurturing healing environments, the new MUHC will lead innovation for generations to come.

The new MUHC complex is located at the intersection of the Decarie Expressway and Autoroute 20, only four kilometres from downtown Montreal. The new site will include the Montreal Children’s Hospital, as well as the Royal Victoria Hospital, the Montreal Chest Institute, a new Cancer Centre and the Research Institute of the MUHC. It will be the only hospital in Quebec to unite adult and pediatric specialities under one roof, which will provide new opportunities for healthcare professionals to collaborate on care, research, and teaching. As well, pediatric patients making the transition to adult care when they turn 18 will do so in an environment that is comforting and familiar.

Two other hospital centres are also part of the MUHC: the Montreal General Hospital in the downtown core and the Lachine Hospital located west of downtown.

The Montreal Children’s Hospital of the McGill University Health Centre moves to its new location on May 24, 2015

2300 Tupper St.,
Montreal, Quebec H3H 1P3
Atwater

1001 Decarie Blvd.,
Montreal, Quebec H4A 3J1
Vendome

The Montreal Children’s Hospital
New facilities, new design, new approach to quality care

Multidisciplinary care is a hallmark of the Montreal Children's Hospital and the new site will create even more opportunities for our healthcare professionals to work together for more efficient patient care. Some of the improvements which patients and families can look forward to include:

• 154 single-patient rooms that allow staff to bring medical equipment directly to the bedside and reduce the need to transport patients within the hospital for tests. Nursing stations are centrally located and smaller workstations with glass partitions are located throughout the floor between every two patient rooms.
• Six state-of-the-art operating rooms, all of which are equipped with telehealth technology. The unit is readily accessible from the ER, Neonatal and Pediatric Intensive Care Units, and Medical Imaging.
• Nine ambulatory zones to accommodate children being seen on an outpatient basis.
• An Emergency Department (ED) and trauma centre that is twice the size of our current facility, and designed for more efficient work flow, greater privacy, and greater visibility of patients by staff.
• An expanded Neonatal Intensive Care Unit located directly beside the Royal Victoria Hospital pavilion birthing centre.

Support and resources for families

The new hospital has been designed to provide welcoming spaces that promote healing and well-being for our patients and their families. Visitors will enjoy the brightly-lit atrium at the south entrance to the hospital as well as facilities such as the Family Resource Centre located near the ambulatory clinics.

In addition to the healthcare services available to patients, the MCH will continue to offer services to help families manage their child's treatment including Social Services, Spiritual Care, Child Life, and language and cultural interpreters. Information on all these services is available on the Children's website.
New pediatric outpatient clinic

Many of the hospital’s patients with non-complex conditions and needs will now be followed in a new pediatric outpatient facility near the Montreal Children’s Hospital at the Glen site. The clinic is scheduled to open in summer 2015 and will be located within steps of the Vendome intermodal station.

The majority of pediatricians working at the new outpatient clinic will be from the Montreal Children’s Hospital so patients seen on a regular basis will have a seamless transition to the new facility and can easily access the new hospital when more specialized care is required.

One of the patient and family waiting areas at the new Montreal Children’s Hospital at the Glen site. The area is equipped with child-friendly furniture and play kiosks, a wall of windows to bring in natural light, and an adjoining terrace to enjoy in the summer months.
The Children’s is MOVING TO THE GLEN MAY 24 thechildren.com/move
Parents who care for children with special medical needs know first-hand the immense challenges that it can bring, whether it’s managing their child’s many appointments with physicians and therapists to the day-to-day realities of caring for their child at home. For a growing number of families, the group of professionals in Complex Care Service (CCS) at the Montreal Children’s Hospital (MCH) helps ease the transition from hospital to home and supports them as they learn to be advocates for their children and take a key role in their care.

Eugénie is one of those patients. She was born with Congenital Central Hypoventilation Syndrome (CCHS), a condition which requires her to use a ventilator to help her breathe. Right after Eugénie was born, she was transferred to the MCH Neonatal Intensive Care Unit (NICU), where she underwent tests that confirmed her diagnosis of CCHS. When she was only two months old, she had a procedure to insert a tracheostomy which then allowed her to breathe with a portable ventilator. She also had a gastrostomy to help feed her.

While Eugénie was still in the NICU, staff from Complex Care Service evaluated her for admission into their program. The process involved working with Eugénie’s parents, as well as advocating for and helping organize the healthcare services within the family’s community to ensure a secure and safe transition to home.

At the age of seven-and-a-half months, Eugénie went home for the first time. Two weeks later her gastrostomy was removed. “Eugénie can eat and drink regularly now,” says her mother Anouk, “and except for a slight speech delay due to her tracheostomy she has no signs of developmental delays.” Eugénie comes to the MCH for follow-up appointments on a monthly basis where she sees Dr. Annie Sbrocchi, nurse clinician Sylvie Canizares and any number of staff from the department. In between time, respiratory therapists and other healthcare professionals from the CLSC see Eugénie in her home.

Pioneers in bringing health care home

The Complex Care Service at the Montreal Children’s Hospital is unique in Canada and one of the oldest programs of its kind in North America. It got its start 50 years ago, when a small group of professionals at the MCH began promoting the idea that children with complex needs could be cared for at home by their parents, with the support of health care professionals.

Their philosophy stemmed from a belief that very lengthy hospital stays—common at the time for children with complex health problems—were detrimental to the child, and that providing comprehensive and coordinated services for parents willing to care for their child at home could result in better outcomes. In those early days, the team treated patients with rheumatological, neuromuscular, and hematological disorders. There was little in the way of community services at the time, and the MCH team worked hard to increase the availability of these services.
Over time, advances in medical care and technology meant that many children with complex conditions, including extremely premature babies, were also living longer. The need for these services continues to increase as more children with complex conditions survive and thrive longer.

The Complex Care Service mission is to provide safe, effective and family-centered care to children with complex medical needs in their own home environment. Dr. Hema Patel is the director of CCS, and she leads an interdisciplinary team of more than 20 professionals including nurses, clinical nurse specialists, pediatricians, an occupational therapist, physiotherapist, psychologist, social worker, child life specialist and administrative staff.

Their goals are to improve the quality of life of children with complex medical conditions by maintaining and encouraging a child’s and family’s independence, minimizing the impact of intensive home care on them, and encouraging every child’s growth and development. “We also aim to reduce unscheduled hospitalizations and emergency visits for these children, and coordinate the child’s and family’s needs with home, community, and hospital services as effectively as possible,” says Dr. Patel.

CCS helps families whose children have one or more of a wide range of medical conditions. The service has 10 programs to help organize services according to a child’s primary diagnosis:
- Cardiac transplantation
- Home total parenteral nutrition
- Bronchopulmonary dysplasia
- Neuromuscular disorders
- Immune deficiency
- Tracheostomy and home ventilation
- Long-term intravenous therapy
- Thalassemia
- Coagulation disorders
- A “multiplex” program for children with more general complex health care needs

The CCS team members conduct home visits when a child is admitted to the program and provide ongoing assessment to each child at regularly scheduled clinic appointments. They also coordinate many aspects of the child’s care within the community and act as liaison with schools, rehabilitation services and CLSCs. Dr. Patel says the province-wide collaborations they’ve developed are essential to providing services to all their patients.

Eugénie, shown here with her mother Anouk (l.) and nurse Sylvie Canizares (r.) is followed in the MCH’s Complex Care Service.
The Complex Care Service nursing team, back row: Annabelle Giroux, Annie Chaput, Sylvie Canizares, Isabelle St-Sauveur, and Eloisa Binder. Front row: Tania Lafleche, Nadia Eldaoud, Geraldine Schaack, Catherine Sabourin, Clelia Coccia, and Nathalie Aubin.

“Each of the 10 programs has a designated nurse case manager who manages each child’s care and acts as the link between the family and the hospital,” says Nathalie Aubin, Assistant Nurse Manager of CCS. “There is also a designated primary physician in each program, and each child is evaluated and followed by our other interdisciplinary team members as needed. To a greater or lesser extent, we all know every child and family who is seen by our service.”

The CCS also offers an urgent care clinic from Monday to Friday for children with acute issues. The care provided, such as IV antibiotics or rehydration, often helps patients avoid hospital admissions or trips to Emergency. CCS also provides a 24-7 on-call service (nurse and physician) for their patients. Parents frequently refer to the on-call service as a “lifeline” since they can get advice and instructions at any time of day from a CCS team member who knows their child well.

Innovation has been an important part of the CCS philosophy for decades. Among other things, they introduced the use of home infusion therapy for young people with hemophilia in the 1970s; the first home ventilation program in Quebec in the 1980s; and the first outpatient IV program for young children with urinary tract infections in 2002.

The Complex Care child: evaluating fragility, complexity and technological dependence

Determining which children can benefit from being admitted to CCS is a multi-step process that must be tailored to the needs of each child. “A child who, for example, has multiple medical issues, requires close monitoring or has unpredictable unpredictability in day-to-day care is the type of child that is frequently referred to our service,” says Dr. Patel. “These children, who have spent weeks or months in hospital, make up a significant portion of the children we evaluate for the program.”

There are three key factors—fragility, complexity and technological dependence—that the CCS team members use to evaluate patients referred to their program. Although each child’s case is unique, what the children share in common is that they can be cared for at home by their families. Whether
it’s equipment and technology such as feeding pumps, intravenous tubes for nutrition, suction machines, supplemental oxygen, or tracheostomies and ventilators, most parents can learn how to operate these at home. “We believe that parents know their children best,” says Dr. Patel, “and in many ways, we are there to support and empower parents to be the main caregiver for their child and become very skilled at administering medications and procedures that ensure their children’s optimal health.”

Expanding knowledge and networks
In 2006, the MCH Complex Care Service was awarded the first Rotman Award for Pediatric Home Care Innovation, which brought national recognition to their work. The award recognized the program as a model of best practice from which other pediatric institutions could learn. Many pediatric hospitals in Canada have consulted with CCS to create similar programs in their own institutions.

CCS is also taking steps to share their knowledge and experience further: Dr. Sbrocchi is leading the development of a Complex Care Core Curriculum, which will be a national standardized resource for postgraduate pediatric training programs, and the Complex Care Clinical Fellowship, the first of its kind in Canada. Dr. Patel also chaired the inaugural meeting of the Canadian Complex Care Collaboration, held at the 2014 Canadian Paediatric Society (CPS) annual meeting. CCS is also playing an important role in developing complex care as a subsection within the CPS.

Within Quebec, CCS has started to work closely with other partners in pediatric health such as the Centre hospitalier universitaire Ste-Justine, Centre hospitalier universitaire Sherbrooke, Centre hospitalier universitaire Laval, and the Ordre des infirmières et infirmiers du Québec, to standardize pediatric home care practices and initiate a pilot project before launching the practices provincially.

Complex Care Service at the MCH expects a steady increase in the number of children they will treat in the coming years. “With ongoing improvements in both technology and the delivery of healthcare, more and more children with complicated care needs will be able to make the transition from hospital to home,” says Dr. Patel. “We’re very happy to be part of this promising future.”

Referring a patient to COMPLEX CARE SERVICE
Many patients in Complex Care Service are referred from within the MCH, but physicians from across Quebec can also refer patients to the service. The process involves sending a:

- Consultation form indicating the reason for referral
- Completed Physician Referral Form (available upon request from CCS)
- Medical summary, if possible

Send these forms by fax to 514-412-4424. CCS will then contact the family to complete the Family Referral Form for additional information, after which their child will be assigned a priority according to the needs identified. CCS sends a letter to the referring physician with either an appointment date, an estimated wait time until the patient can be seen or an explanation of why the patient is not suitable for assessment by the service.

New website provides resources for families with complex care needs
Healthcare professionals from Quebec’s four pediatric teaching hospitals—the CHU de Québec, CHU de Sherbrooke, CHU Sainte-Justine and the Montreal Children’s Hospital—have joined forces with a number of families whose children have complex care needs to develop a new website to provide educational material and resources to assist these families. Supported by funds from Opération Enfant Soleil, the website is scheduled to launch in spring 2015 with the aim of helping families benefit from improved quality of life and safety when providing care at home.
How to refer patients

The Montreal Children’s Hospital is here to help you obtain the best, most rapid and comprehensive care possible for your pediatric patients. The hospital accepts transfers of patients up to 18 years of age requiring tertiary and quaternary pediatric medical, surgical or psychiatric care, neonatal or pediatric intensive care, expert evaluation and investigation, and/or complex pediatric health care services.

CONSULTATION OR TRANSFER, 24 HOURS/DAY, 7 DAYS/WEEK:

<table>
<thead>
<tr>
<th>Department</th>
<th>Phone</th>
</tr>
</thead>
<tbody>
<tr>
<td>GENERAL PEDIATRICS</td>
<td>514-412-4242</td>
</tr>
<tr>
<td>PEDIATRIC SURGERY</td>
<td></td>
</tr>
<tr>
<td>PSYCHIATRY</td>
<td></td>
</tr>
<tr>
<td>PEDIATRIC SUBSPECIALTIES</td>
<td></td>
</tr>
<tr>
<td>PEDIATRIC EMERGENCY DEPARTMENT</td>
<td>514-412-4499</td>
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<tr>
<td>Fax:</td>
<td>514-412-4399</td>
</tr>
<tr>
<td>NEONATAL INTENSIVE CARE</td>
<td>514-934-4425</td>
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<tr>
<td>Toll-free:</td>
<td>1-888-590-1617</td>
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<tr>
<td>PEDIATRIC INTENSIVE CARE</td>
<td>514-412-4238</td>
</tr>
</tbody>
</table>

INFORMATION TO SEND WITH YOUR PATIENTS

- Referring physician’s name, address, telephone and fax number
- Clearly indicate in block letters the reason for referral along with the patient’s name and contact information.

Children must have an MCH hospital card (which can be issued at the first visit), a Medicare card or details of a health insurance plan, immunization record and any letter or information from the referring physician.

NORTHERN AND NATIVE CHILD HEALTH PROGRAM  
To speak with the northern pediatrician for your community (Monday to Friday from 8:00 a.m. to 5:00 p.m.).
For urgent assessment or consultations, see information above.

DIAGNOSTIC TESTING  
Patients requiring diagnostic tests (blood or urine test rather than a medical consultation) should make an appointment by calling the Pediatric Test Centre (PTC). For information on X-ray, Ultrasound, etc., see section on Medical Imaging (page 18).

ACCESS TO MEDICAL RECORDS  
Medical Records Department  
The Montreal Children’s Hospital  
Office hours: Monday to Friday from 8:00 a.m. to 3:00 p.m.
The department requires a parent or guardian (if the patient is under 14 years) or the patient (if over 14 years) to send a written request by mail or by fax.
- For more information and to download an authorization form, visit thechildren.com/records
Discover the Children’s website

Comprehensive listings for all patient services
If you have questions about any of the services at the Montreal Children’s Hospital, then look no further than our website at www.thechildren.com. The site has an extensive Departments and Staff section which provides information on phone and fax numbers, lists of team members, and treatments and services provided.

In this year’s edition of the Guide, our Departments and Services listings—starting on page 14—include simplified web addresses for almost every specialty at the Montreal Children’s Hospital.

The website also has a complete directory of hospital staff for easy reference.
Departments, services

Acute Pain Service
514-412-4400, ext. 22630, 22021
514-412-4341 (fax)
514-412-4400, ext. 22465
(for immediate consultation)
www.thechildren.com/acutepainservice

Adolescent Medicine
514-412-4481
514-412-4319 (fax)
514-412-4242 (for immediate consultation, ask for the Adolescent Medicine physician on call)
www.thechildren.com/adolescent

Allergy and Immunology
514-412-4040 (clinic appointment)
514-412-4288 (appointments fax)
514-412-4470 (medical secretary and patient correspondence)
514-412-4390 (department fax)
www.thechildren.com/allergy

Anesthesia
514-412-4400, ext. 22463
514-412-4341 (fax)
www.thechildren.com/anesthesia

Asthma Centre
514-412-4040 (clinic appointment)
514-412-4400, ext. 23172 (asthma education / nursing support)
514-412-4400, ext. 22338 (office)
514-412-4255 (fax)
www.thechildren.com/asthma

Attention Deficit Hyperactivity Disorder (ADHD) Program
514-412-4244
www.thechildren.com/ADHD

Audiology
514-412-4454
514-412-4367 (fax)
www.thechildren.com/audiology

Autism Spectrum Disorders Program
514-412-4400, ext. 23099
www.thechildren.com/autism

Biochemistry
514-412-4400, ext. 22347
514-412-4346 (fax)
www.thechildren.com/biochemistry

Cardiology
514-412-4423 (weekdays)
514-412-4273 (fax)
514-412-4242 (for an emergency, ask for the pediatric cardiologist on call)
www.thechildren.com/cardiology

Cardiovascular Surgery
514-412-4400, ext. 22394 (weekdays)
514-412-4330 (fax)
514-412-4242 (for an emergency, ask for the pediatric cardiologist on call)
www.thechildren.com/cardiovascularsurgery
and programs

Central Laboratory
514-412-4400, ext. 22347
514-412-4348 (fax)
www.thechildren.com/centrallaboratory

Child Development Program
514-412-4314 (office)
514-412-4280 (fax)
www.thechildren.com/childdevelopment

Child Life Services
514-412-4400, ext. 22570
www.thechildren.com/childlife

Child Protection Program
514-412-4400, ext. 22508
514-939-4043 (fax)
514-412-4242 (for immediate consultation, ask for the physician or social worker on call)
www.thechildren.com/childprotection

Chronic Pain Management Clinic
514-412-4448
www.thechildren.com/painmanagement

Cleft Palate
514-412-4400, ext. 22517 / 23685
514-412-4341 (fax)
www.thechildren.com/clefpalate

Clinical Ethics
514-412-4400, ext. 23200
www.thechildren.com/clinicaledics

Clinical Nutrition
514-412-4400, ext. 22529
514-412-4250 (fax)
www.thechildren.com/clinicalnutrition
Departments, services

Complex Care Service (CCS)
514-412-4420
514-412-4424 (fax)
514-412-4430 (Clinical Investigation Unit)
514-412-4400, ext. 53333 (for immediate consultation outside regular hours, ask for Complex Care Service)
www.thechildren.com/complexcare

Craniofacial Surgery Program
514-412-4400, ext. 22517
514-412-4340 (fax)
www.thechildren.com/craniofacial

Critical Care Medicine
514-412-4238 (PICU) (24 hours / 7 days)
514-412-4400, ext. 22696 (office)
514-412-4205 (fax)
www.thechildren.com/PICU

Cytogenetics
514-412-4432
514-412-4385 (fax)
514-412-4242 (for emergency consultation)

Dentistry
514-412-4479
514-412-4369 (fax)
514-406-2009 (pager for after-hours emergencies)
www.thechildren.com/dentistry

Dermatology
514-412-4040 (clinic appointment)
514-412-4310 (office)
514-412-4202 (fax)
www.thechildren.com/dermatology
Developmental and Behavioral Pediatric Services (DBPS)
Central Intake Office
514-412-4496 (phone)
514-412-4398 (fax)
www.thechildren.com/DBPS

Eating Disorders Clinic
514-412-4481
514-412-4319 (fax)
514-412-4242 (for immediate consultation, ask for the Adolescent Medicine physician on call)
www.thechildren.com/eatingdisorders

Emergency
514-412-4499
514-412-4399 (fax)
www.thechildren.com/emergency

Endocrinology
514-412-4400, ext. 22482
514-412-4216 (fax)
514-412-4436 (Diabetes)
514-412-4264 (Diabetes fax)
514-412-4400, ext. 23084 (Pediatric Insulin Pump Centre)
514-412-4242 (for immediate consultation, ask for the endocrinologist on call)
www.thechildren.com/endocrinology
www.thechildren.com/insulinpump

Esophageal Atresia / Tracheo-esophageal Fistula (EA/TEF) Clinic
514-412-4400, ext. 23435
514-412-4474 (for immediate consultation)
www.thechildren.com/атresia

Foetal Diagnosis and Treatment Group
514-412-4432
514-412-4385 (fax)
www.thechildren.com/fetaldiagnosis

Gastroenterology and Nutrition
514-412-4474
514-412-4392 (fax)
514-412-4242 (for immediate consultation, page the gastroenterologist on call)
www.thechildren.com/gastroenterology

General Pediatrics, Division of
514-412-4400, ext, 23096
514-412-4271 (fax)
514-412-4242 (Pediatric Medical Consultation Service for immediate consultation)
Departments, services

**Gynecology Program**
514-412-4481
514-412-4319 (fax)
514-412-4242 (for immediate consultation, ask for the gynecologist on call)
www.thechildren.com/gynecology

**Hematology-Oncology**
514-412-4434 (appointments – Day Treatment Centre, 8:30 a.m. to 4:30 p.m.)
514-412-4301 (fax)
514-412-4445 (referral/consultation)
www.thechildren.com/oncologydaycentre

**Medical Day Hospital (MDH)**
514-412-4400, ext. 22302
www.thechildren.com/dayhospital

**Medical Genetics**
General number: 514-412-4427
514-412-4296 (fax)
514-412-4242 (for immediate consultation, ask for the medical geneticist on call)
www.thechildren.com/genetics

**Medical Imaging**
514-412-4450
514-412-4400, ext. 22273 (nights, weekends, and statutory holidays)
514-412-4347 (fax)
www.thechildren.com/imaging

**Infectious Diseases**
514-412-4485
514-412-4494 (fax)
514-412-4242 (for immediate consultation, ask for the Infectious Disease physician on call)
www.thechildren.com/infectiousdiseases
Medical Inpatient Units
Unit 6C1: 514-412-4400, ext. 22105
Unit 6C2: 514-412-4400, ext. 22414
514-412-4476 (fax)
www.thechildren.com/medicalunit

Microbiology
514-412-4313
514-412-4354 (fax)
www.thechildren.com/microbiology

Multicultural Clinic
514-412-4040 (clinic appointment)
514-412-4255 (fax)
www.thechildren.com/multicultural

Neonatology
514-412-4452
514-412-4356 (fax)
For consultation or transfer, call 514-934-4425 or 1-888-590-1617 to reach the neonatologist on call.
www.thechildren.com/NICU
www.thechildren.com/neonatalclinic
www.thechildren.com/neonataltransport

Nephrology
514-412-4461 (appointments)
514-412-4242 (for an urgent consultation, ask for the nephrologist on call)
514-412-4359 (fax)
www.thechildren.com/nephrology

Network and Partnerships Program
514-412-4442
514-412-4362 (fax)
www.thechildren.com/outreach

Neurology
514-412-4446 (appointments)
514-412-4466 (administration)
514-412-4373 (fax)
514-412-4242 (for immediate consultation)
www.thechildren.com/neurology

Neurophysiology
514-412-4471
514-412-4225 (fax)
www.thechildren.com/neurophysiology

Neurosurgery
514-412-4492 (new referral)
514-412-4040 (follow-up appointment)
514-412-4400, ext. 25224 (office)
514-412-4368 (fax)
514-412-4242 (for immediate consultation)
www.thechildren.com/neurosurgery
Departments, services

Northern and Native Child Health Program
514-412-4349 (office)
514-412-4249 (fax)
www.thechildren.com/northernhealth

Nursing
514-412-4400, ext. 22225 (Administration)
514-412-4400, ext. 22556 or 22909 (Research)
514-412-4355 (fax)
www.thechildren.com/nursing

Occupational Therapy
514-412-4426
514-412-4398 (fax)
www.thechildren.com/occupationaltherapy

Ophthalmology
514-412-4480 (appointments)
514-412-4400, ext. 22530 / 24486 (office)
514-412-4443 (fax)
514-412-4242 (for immediate consultation)
www.thechildren.com/ophthalmology

Orthopedic Surgery
514-412-4040 (clinic appointment)
514-412-4464
514-412-4353 (fax)
www.thechildren.com/orthopedicsurgery

Otolaryngology – Head and Neck Surgery
514-412-4304
514-412-4342 (fax)
www.thechildren.com/ENT
www.thechildren.com/airway
www.thechildren.com/otology
www.thechildren.com/dysphagia

Palliative Care Program
514-412-4370
514-412-4355 (fax)
514-412-4242 (for immediate consultation)
www.thechildren.com/palliativecare

Pathology
514-412-4495
514-412-4258 (fax)
514-412-4242 (for an emergency, ask for the pathologist on call)
www.thechildren.com/pathology
and programs

Pediatric Consultation Centre (PCC)
514-412-4040 (clinic appointment)
514-412-4400, ext. 22338 (office)
514-412-4255 (fax)
www.thechildren.com/PCC

Pediatric Feeding Program
514-412-4400, ext. 22334
514 412-4280 (fax)
www.thechildren.com/feedingprogram

Pharmacy
514-412-4400, ext. 22215
514-412-4361 (fax)
www.thechildren.com/pharmacy

Physiotherapy
514-412-4407
514-412-4398 (fax)
www.thechildren.com/physiotherapy

Plastic Surgery
514-412-4040 (clinic appointment)
514-412-4309 (office)
514-412-4288 (fax)
www.thechildren.com/plasticsurgery

Psychiatry
514-412-4449
514-412-4337 (fax)
www.thechildren.com/psychiatry

Psychology
514-412-4400, ext. 23295 (intake coordinator)
514-412-4337 (fax)
www.thechildren.com/psychology

Respiratory Medicine
514-412-4444
514-412-4364 (fax)
www.thechildren.com/respiratorymedicine
Departments, services

Respiratory Therapy
514-412-4400, ext. 22988
514-406-1686 (pager)
www.thechildren.com/respiratorytherapy

Rheumatology
514-412-4400, ext. 22621
514-412-4365 (fax)
www.thechildren.com/rheumatology

Sexual Abuse Clinic
514-412-4481
514-412-4319 (fax)
514-412-4242 (for immediate consultation, ask for the Adolescent Medicine physician on call)
www.thechildren.com/sexualabuse

Social Services
514-412-4455
514-939-4043 (fax)
www.thechildren.com/socialservice

Sociocultural Consultation and Interpretation Services (SCIS)
514-412-4400, ext. 22351
514-412-4477 (fax)
www.thechildren.com/SCIS

Speech and Language Pathology
514-412-4491
514-939-4043 (fax)
www.thechildren.com/speech

Spina Bifida Service
514-412-4400, ext. 22543 (office)
514-412-4477 (fax: attention Spina Bifida Service)
www.thechildren.com/spinabifida

Spiritual Care
514-412-4400, ext. 23109
www.thechildren.com/spiritualcare
and programs

**Surgery (Pediatric General Surgery)**
514-412-4040 (clinic appointment)
514-412-4289 (fax)
514-412-4242 (To discuss or transfer a patient, ask for the staff surgeon on call)
[www.thechildren.com/generalsurgery](http://www.thechildren.com/generalsurgery)

**Surgical Day Centre (SDC)**
514-412-4400, ext. 23535 (Surgical Day Centre)
514-412-4312 (Preoperative Assessment Clinic)
514-412-4285 (fax)
[www.thechildren.com/SDC](http://www.thechildren.com/SDC)
[www.thechildren.com/preoperative](http://www.thechildren.com/preoperative)

**Surgical Inpatient Unit**
Unit 7C1: 514-412-4400, ext. 22433
514-412-4267 (fax)
[www.thechildren.com/surgicalunit](http://www.thechildren.com/surgicalunit)

**Telehealth**
514-412-4294 / 514-412-4362
Toll-free: 1-877-536-3202
E-mail: visio-cusm@muhc.mcgill.ca
[www.thechildren.com/telehealth](http://www.thechildren.com/telehealth)

**Test Centre**
514-412-4431
514-412-4400, ext. 23265 for immediate consultation
[www.thechildren.com/testcentre](http://www.thechildren.com/testcentre)

**Toxicology**
514-412-4433 (appointments by referral)
514-412-4399 (fax)
811 Quebec Poison Centre (for emergencies)
514-412-4242 (outside regular hours, ask to speak to the toxicologist on call)
[www.thechildren.com/toxicology](http://www.thechildren.com/toxicology)

**Trauma**
514-412-4400, ext. 23310 (General Information / MTBI Program / Concussion Clinic)
514-412-4254 (fax)
514-412-4499, Emergency Department (patient transfers and urgent cases)
514-412-4399 (fax)
[www.thechildren.com/trauma](http://www.thechildren.com/trauma)

**Urology**
514-412-4040 (clinic appointment)
514-412-4316 (office)
514-412-4384 (fax)
[www.thechildren.com/urology](http://www.thechildren.com/urology)
A great resource for professionals and patients: www.thechildren.com